

Boil Water Notice for Community Public Water Systems
May 3, 2021

Due to reduced distribution system pressure, the Texas Commission on Environmental Quality has required the Santo SUD public water system to notify all customers on the Master Meter Pressure Plane (on Live Oak Rd from addresses 179 to 2740, and South Side of I-20 to Gilbert Pit Rd, then North I-20 East, east of Gilbert Pit Rd to end of the line)(map attached) to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions).

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact Donnie Lewis at 940-769-4594 during business hours. Santo SUD is working to resolve this issue that was caused by a main water line break as soon as possible.