

Notice to Santo SUD Water Customers

As you are aware, we continue to experience an unprecedented drought. Because of this, the City of Mineral Wells has been monitoring water levels in Lake Palo Pinto and is legally authorized to require curtailment or reduction of water use in any specific area in order to conserve water. As of September 1, 2023 or lake levels reaching 35% the Palo Pinto County Municipal Water District No. 1, the City of Mineral Wells, surrounding water supply corporations, and other wholesale customers of the City will implement an amended Stage III of the Drought Contingency Plans, in addition to other requirements.

Effective on September 1, 2023 or Lake Level @ 35%

The water conservation measures to be implemented are as follows:

ALL OUTDOOR WATER USE IS PROHIBITED. This would include, but not be limited to: irrigation or watering vegetation including lawns, shrubs, trees, flower beds, and gardens; washing windows, siding, eaves and roofs of buildings; washing driveways, streets, curbs, and gutters; noncommercial vehicle washing; draining, filling or adding water to swimming pools, flushing water systems and watering foundations.

The only outdoor exceptions are water for animals.

Amended Stage III Water Use Enforcement Policy

The following policy shall govern enforcement of water use restrictions effective:

September 1, 2023 or Lake Level @ 35%

- Violators- Discontinuation of water service and/or a \$500 fine per occurrence. Santo SUD has the authority to install water restrictors on customer service lines for excessive water usage.
- Leaks on residential property will be repaired immediately or service will be disconnected.

As of the end of July 2023, the City of Mineral Wells began blending water from the Brazos River with water from Lake Palo Pinto. This is being done to extend the life of the lake. They are using a mixture of approximately 20-30% Brazos River water. Brazos River water contains a higher chloride (salt) content than the water they normally treat from Lake Palo Pinto. As a result, this could cause the water to have a slightly different taste. The water provided to our customers in this manner meets all State and Federal drinking water standards; however, you may wish to consider your individual taste and health needs when using this water for drinking or cooking purposes.

Your cooperation in this effort is greatly appreciated. If you have any questions concerning this matter, please contact the Santo Special Utility District at 940-769-4594.

The City of Mineral Wells is requiring all customers to decrease water usage by 30%